

Count of cases Explanation	Contact Type			Grand Total
	Commendation	Complaint	Enquiry	
101	1	11	1	13
Ambience		1		1
Customers do not approve of the design/layout		9	1	10
Design	1	1		2
320		12	1	13
Customers do not approve of the design/layout		10		10
Furniture		2		2
Noise - Non-PA			1	1
473		7		7
Ambience		1		1
Customers do not approve of the design/layout		4		4
Design		1		1
Furniture		1		1
<b>Grand Total</b>	<b>1</b>	<b>30</b>	<b>2</b>	<b>33</b>